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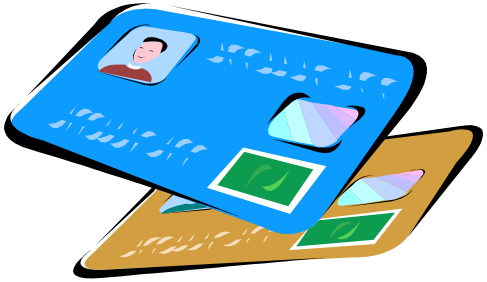
NAVY WORKING CAPITAL FUND ELECTRONIC PURCHASE CARD CITIBANK CERTIFICATION "OPTI W" DEPLOYMENT RESULTS



3 MAR 04 STATUS REPORT

PRESENTED BY RICH STERKEL
NSWC CRANE

Harnessing the Power of Technology for the Warfighter

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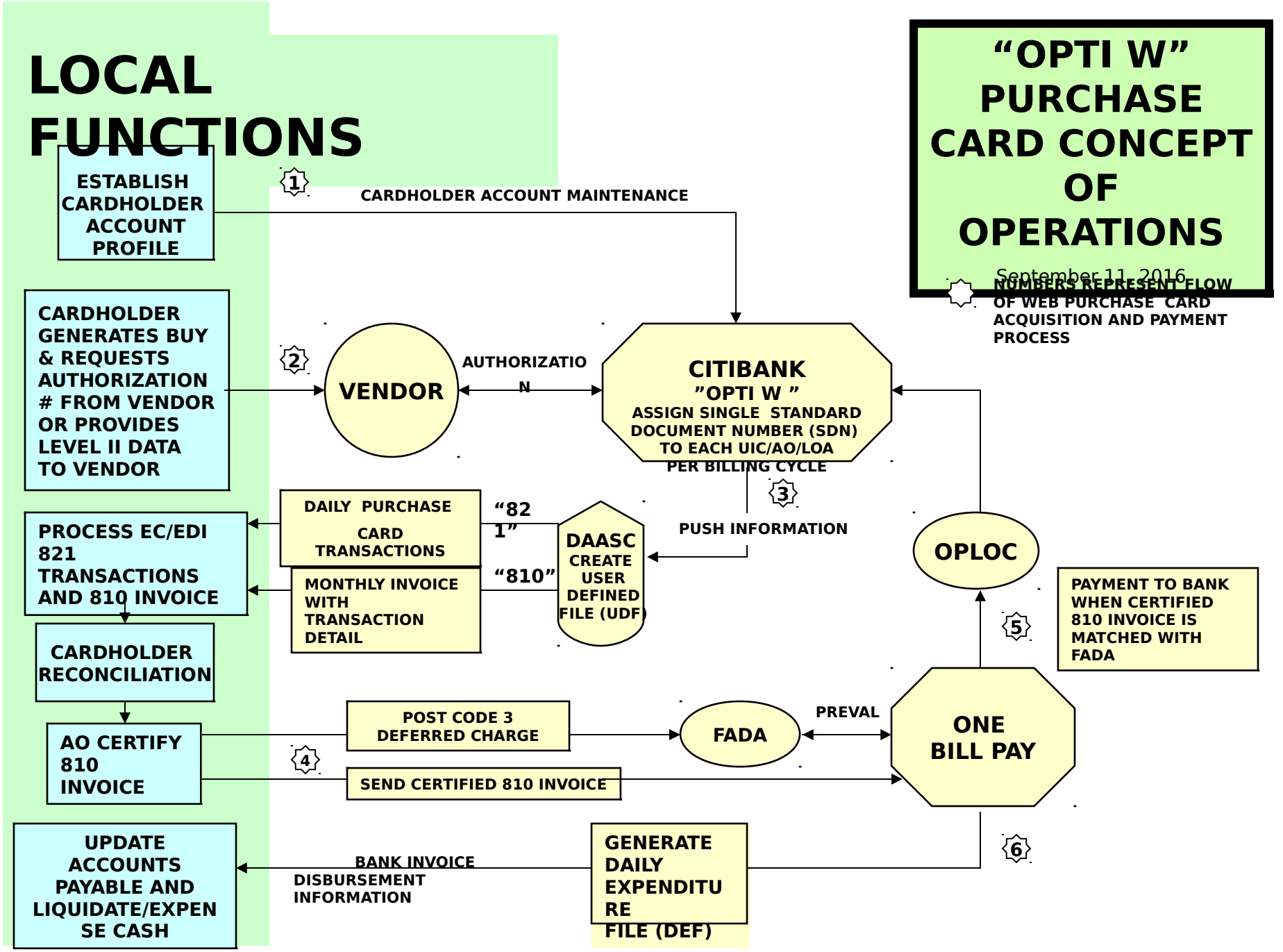
NWCF DEPLOYMENT STATUS REPORT

PRESENTATION TOPICS:

1. NWCF OPTI "W" CONCEPT OF OPERATIONS
2. CONDUCTED OPTI "W" PILOT TEST
3. OPTI "W" TEST ENVIRONMENT
4. LOCAL SYSTEM MATCHING CRITERIA
5. AUTOMATED RECONCILIATION TEST RESULTS
6. REASONS FOR "UNMATCHED"
7. LESSONS LEARNED FROM DEPLOYMENT
8. OPTI "W" DEPLOYMENT SUMMARY
9. ILSMIS OPTI "W" DEPLOYMENT SCHEDULE

LOCAL FUNCTIONS



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NWCF DEPLOYMENT STATUS REPORT

CONDUCTED OPTI "W" PILOT TEST

1. UTILIZE CITIBANK "OPTI W" OPTION & CERTIFY PURCHASE CARD 810 ELECTRONIC INVOICES
2. RECONCILE "821" TRANSACTIONS DAILY
3. DEVELOP FUNCTIONAL APPROACH TO OPTI "W"
4. TEST "INNOVATIVE" PROCESS IDEAS
5. IDENTIFY & CORRECT LESSONS LEARNED
6. DEVELOP "ROLLOUT" STRATEGY FOR NSWC FIELD ACTIVITIES & OTHER NWCF

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NWCF DEPLOYMENT STATUS REPORT

OPTI "W" TEST ENVIRONMENT:

1. CONTROLLED TEST
   - BEGAN WITH 3 AO'S & ALL THEIR CARDHOLDERS
   - THIRD BILLING PERIOD - INCREASED TO 11 AO's
2. PILOT AO's REPRESENTED DIVERSE BUYING ACTIONS
3. BOTH OVER THE COUNTER & OVER THE PHONE TRANSACTIONS CONDUCTED
4. CARDHOLDERS GAVE LEVEL II INFO TO & ASKED FOR AUTHORIZATION NUMBER FROM VENDORS
5. MONITORED "821" TRANSACTIONS DAILY
   - RECONCILED UNMATCHED TRANSACTIONS

NWCF DEPLOYMENT STATUS REPORT

LOCAL SYSTEM MATCHING CRITERIA:

WITH LEVEL II DATA

1. REQUISITION #, CARD #, EXACT PRICE
2. AUTHORIZATION #, CARD #, EXACT PRICE
3. REFERENCE #, CARD #, EXACT PRICE
4. DOCUMENT #, CARD #, EXACT PRICE
5. GROUP #, CARD #, EXACT PRICE

WITHOUT LEVEL II DATA

1. AUTHORIZATION #, CARD #, EXACT PRICE
2. REFERENCE #, CARD #, EXACT PRICE
3. VENDOR NAME (EXACT MATCH), CARD #, EXACT PRICE
4. VENDOR NAME (FIRST THREE CHARACTERS), CARD #, EXACT PRICE

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AUTOMATED RECONCILIATION TEST RESULTS:

	JUN 03	NOV 03	FEB 04
TOTAL TRANSACTIONS:	79	2053	1870
AUTOMATICALLY MATCHED:	35	927	960
MANUALLY MATCHED:	44	1332	910

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NWCF DEPLOYMENT STATUS REPORT

REASONS FOR UNMATCHED:

(BASED ON FREQUENCY OF OCCURRENCE)

1. 821 SENT BY BANK BUT ITEM NOT RECEIVED
2. INCONSISTENT VENDOR NAME
3. MULTIPLE LINE ITEMS ON REQUISITION
4. PRICE DIFFERENCE – TAX, TRANSPORTATION, HANDLING, PARTIAL BILLING, DISCOUNTS, ETC.

NOTE :

- LOW PERCENTAGE OF LEVEL II DATA BEING

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LESSONS LEARNED FROM DEPLOYMENT:

1. REVIEW & ALIGN AO & CARDHOLDER ACCOUNT AND LOA INFORMATION PRIOR TO WHEN DEPLOYMENT BEGINS
2. RECONCILE CARDHOLDER 821's DAILY
3. ESTABLISH METHODS TO UPDATE AND KEEP VENDOR DATA AS CONSISTENT AS POSSIBLE
   - VENDOR NAME, AUTH. NUMBER, LEVEL II
4. NEED TO ESTABLISH VENDOR OUTREACH
5. "821" & "810" FILE (TIMING CONCERNS)
   - CUT OFF DATES
6. CREDIT TRANSACTIONS CAN NOT BE AUTOMATICALLY MATCHED

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NWCF DEPLOYMENT STATUS REPORT

OPTI 'W" DEPLOYMENT SUMMARY:

1. THE NWCF OPTI "W" PURCHASE CARD CONCEPT OF OPERATIONS WORKED END TO END.
2. PROVED CITIBANK ELECTRONIC DAILY 821 & 810 MONTHLY INVOICE CAN NOT BE MANIPULATED.
3. CARDHOLDERS WERE ABLE TO RECONCILE ELECTRONIC TRANSACTIONS DAILY
4. CARDHOLDERS COULD "CHALLENGE" VENDOR TRANSACTIONS IMMEDIATELY & RECEIVE CREDIT
5. ELECTRONIC RECONCILIATION PROCESS IS SIMPLER THAN RECONCILING THE "PAPER BILL" & IMPROVES CERTIFICATION ACCOUNTABILITY
6. OPTI "W" PROCESS PROVIDES "STRONG"

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ILSMIS OPTI "W" DEPLOYMENT SCHEDULE

	FIELD ACTIVITY:	CURRENT STATUS	TARGET COMPLETION DATE:
1.	NSWC CARDEROCK	COMPLETE	SEP 03
2.	NSWC PANAMA CITY	COMPLETE	NOV 03
3.	NSWC DAHLGREN	COMPLETE	DEC 03
4.	NSWC INDIAN HEAD	DEPLOYMENT UNDERWAY	MAR 04
5.	NSWC CRANE	DEPLOYMENT UNDERWAY	MAR 04
6.	NUWC KEYPORT	DEPLOYMENT UNDERWAY	APR 04